

## Save Money, Gain Peace of Mind

Data Recovery from damaged drives can cost you thousands. With a rescue plan, you can rest easy knowing that your data is protected against loss and unexpected expenses.

With our fast and easy recovery process and team of data recovery specialists, your data can be restored in as little as two days.



96% of all business workstations are not regularly backed up.

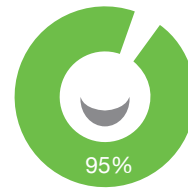


25% of all PC users suffer data loss annually.



## PROTECT WHAT'S IMPORTANT

To learn more about Seagate's Rescue Plans and Recovery Services, visit [Seagate.com/services-software](http://Seagate.com/services-software)



Seagate Rescue has a 95% customer satisfaction rating.



140,000 hard drives fail every week.



Seagate's in-lab data retrieval success rate is 90%.

"I can't thank Seagate enough. After my external hard drive crashed, we thought for sure that we had lost everything. Seagate was able to recover 100% of the files. Most importantly, a decade's worth of photos was recovered: everything from our wedding to the birth of our son."

-Trent M., Des Moines, Iowa



[seagate.com](http://seagate.com)



## Customer Satisfaction is Our Priority

Seagate's Rescue Plans provide a suite of affordable plans for your every need:

- ✓ 1, 2 and 3 year coverage plans are bundled with our best-selling Seagate external HDD. Look for the Rescue badge on the box
- ✓ Standalone Plans can also be bought on our partner websites for your existing drives.
- ✓ Surveillance drives are bundled with Rescue plans for added protection

For more information, visit [Seagate.com/services-software](http://Seagate.com/services-software)

"We believe that Seagate played a key role in helping us crack the case and made great contributions in the investigation. The teamwork, energy and interdepartmental cooperation and outstanding professional skills exhibited by Seagate greatly impressed all the police officers in the investigation."

-Changwu County Police Official

"Thank you for your professionalism and the manner in which you expedited the retrieval of nearly 700GB of data. It is remarkable that you were able to recover what you did ... to say I am grateful to your company for saving all of this data would be an understatement."

-William G., Film and TV Music Composer, Los Angeles, California

## Rescue for Laptops & Bare Drives

With a Seagate Rescue Plan, you can enjoy the peace of mind that comes with knowing your data is always protected, whether you drop it, dunk it or delete it.

The plan includes:

- ✓ Coverage for hard drives of any brand
- ✓ Free shipping for in-lab data recovery
- ✓ 24/7 online tracking and status of your case
- ✓ Recovered data returned on a Seagate external drive

"It takes a lot for my company and me to be impressed with technology, but what Seagate is doing in the data recovery lab is pure genius. Seagate brought 100% of the data back with the quickest turnaround time."

-Eric L., Cortland, New York



## How does the recovery process work? It's simple!



### Step 1

If you lose your data, call the Seagate Rescue Plan customer service line.



### Step 2

Ship us your device – and we'll pay for the shipping.



### Step 3

In a secure Seagate Recovery Lab, experts will repair the damage to your drive and then duplicate your data sector by sector to a new drive.



### Step 4

We'll send your recovered data back on a brand-new Seagate external drive.